USER MANUAL

ER-SERIES

Home Safe



65ER

Before You Begin:

Please read this manual carefully beforeusing the product. It will provide a detailed introduction and operation steps of this product. If you have any other questions, Please contact us via email, our customer service team will do their best to serve you!

CONTENT

CONTENT & PRODUCT GUIDANCE VIDEO ---------- 01

WARRANTY SERVICE & ER-SERIES PARAMETER ---------- 02

ACCESSORIES & PARTS LIST ---------- 03

HIGHLIGHT-FIREPROOF SAFE TEST ---------- 04

BASIC OPERATING INSTRUCTION ---------- 05

FUNCTION ---------- 06

FREQUENTLY QUESTIONS & ANSWERS ---------- 07

WARRANTY SERVICE

Thank you for choosing our fireproof safe box, we provide you with 5-year warranty.
If the product is damaged in a fire during the warranty period, please provide photos of the damaged product and your product order number and we will replace your fireproof safe with a new one free of charge.

If your product is missing accessories or if the accessories are damaged, we will send you new accessories free of charge.

Free Replacement for Shipping Damage

In the event that the product is damaged during transportation, the customer is entitled to unconditional replacement or return of the product.

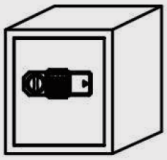
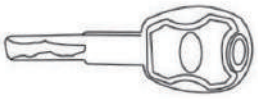
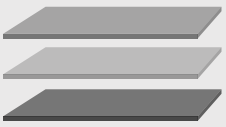
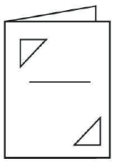
Rest easy—we've got your back! Our customer service team is here 24/7 to fix any issues, fast. If something's wrong, we will handle it—no hassle, no questions asked. Your satisfaction is our top priority!

65ER-SERIES PARAMETER

	Depth(in)	Width(in)	Height(in)	Fireproof Material Difference
35mins-fireproof	14.2	16.5	25.6	**7MM** fireproof coating composite
60mins-fireproof				**15MM** fireproof coating composite

ACCESSORIES & PARTS LIST

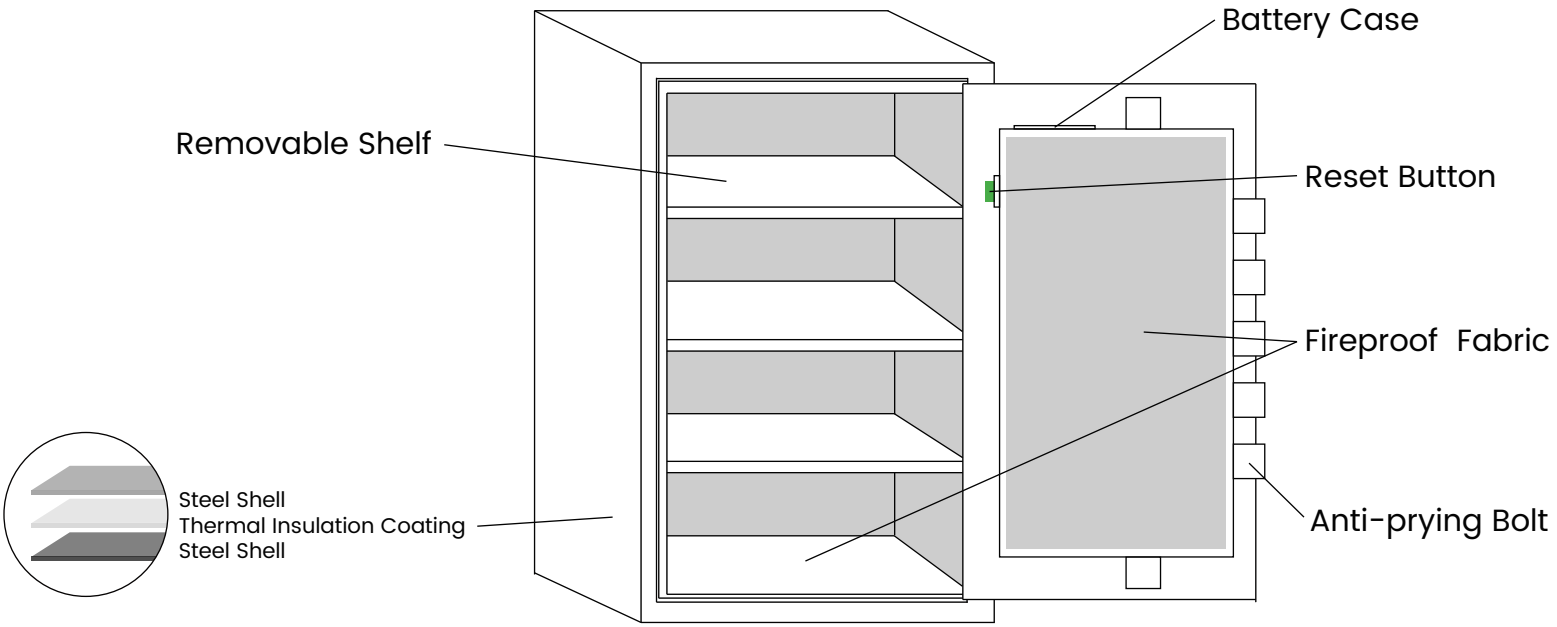
Please carefully check the quantity of accessories after receiving the product. If there are any missing accessories, please contact us, our customer service team will reply promptly.

Item	Picture	Qty
Safe Box		1
Spare Key		2
Removable Shelf		3
Use Manual		1
Bottom Foot Pad		4

HIGHLIGHT-FIREPROOF SAFE TEST

"The following is our professional grade fireproof safe that has passed the fire test. The fire resistance time is 35 minutes and 1 hour respectively.

You can scan the QR code at the bottom of this page to watch the fire test video, or you can watch related videos on the product details page of Amazon."



Fire Resistance Test Video

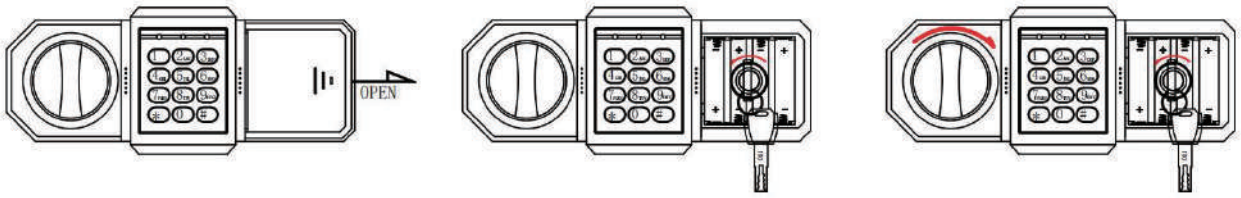
"This product has passed multiple fire resistance tests with a certified rating of 35 minutes and 1h. We are committed to using high-quality materials and precision engineering to ensure every safe meets its design standards.

Scan the QR code below to view the fire resistance test video."

BASIC OPERATING INSTRUCTION

Dear Customer:
Thank you for choosing our products! Next, we will introduce some basic operations about safes to you.

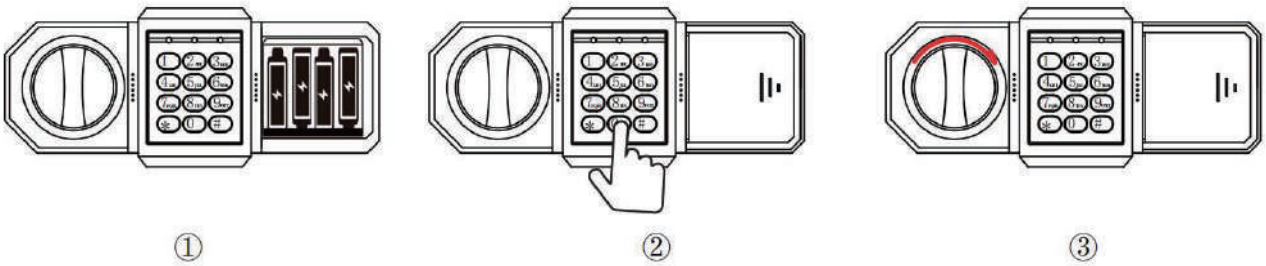
1.Initial Use



① Find the spare key in the accessory bag
② Remove the external battery case cover
③ Insert the key, turn the key, then twist the knob clockwise to open the safe

Caution: Aftet completing the operation, pull out the key and don't leave it in the safe.

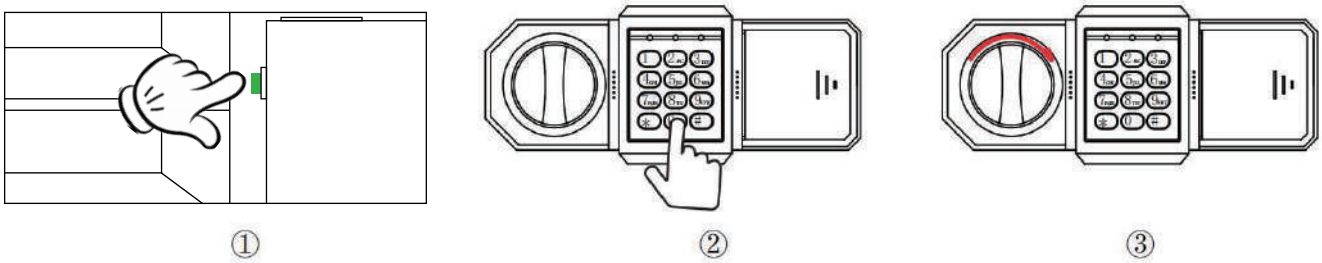
2.How to Use Password to Open



① Insert 4*1.5V AA batteries in the internal or external battery case
② Enter correct password and press "#" to confirm
③ Turn the knob clockwise to open the safe

※ The default password: 159

3.How to Set Your Password



① ② ③

① With the door opened, press the reset button behind the door, the buzzer will beep once with flashed yellow indicator light
② Enter your personal password with 3-8 digits and then press "#" to confirm, the buzzer will beep once with flashed yellow indicator light

Caution: If the batteries are depleted for longer than 30mins, the password will reply to factory password（159）

FUNCTION

Mute Function
① Turn on: Long press the digit number "1" for 5-8 seconds
② Turn off: Long press the digit number "1" for 5-8 seconds

Automatically Locked
① Three consecutive incorrect password attempts will trigger 20s warning beep
② Six consecutive incorrect password attempts will trigger 60s warning beep

Caution: During the beep alarm, the keypad will be locked. Remove the batteries to stop the alarm sound.



What should I do if I find that the box is deformed or the lock is faulty after receiving the product?	Firstly, we would like to express our sincere apologies for the defects in the product you received due to logistics and transportation issues. Please take photos or videos of the defects and contact us. Our customer service team will do their best to handle it for you.
We lost 1 set of our keys. How can we get a set of replacement keys???	If you receive a product with missing accessories, please contact us as soon as possible, and we will solve it according to your needs.
Does it come with mounting hardware？ Is it easy to install?	Hello, this product is a fireproof safe and does not provide pre-drilling holes. If you need to fix it, you can purchase large bolts and drill holes to fix it. The process is simple, but it may require the cooperation of two people.
Is the internal shelf adjustable? How many sizes of items (such as documents, firearms, jewelry) can be accommodated?	There are 3 adjustable and detachable partitions inside, which can accommodate more than 3 cubic feet of items, and can store large document folders, jewelry, camera, as well as small and medium-sized firearms and ammunition
I opened the safe and smelled a pungent odor, which was a bit unpleasant...accommodated?	Firstly, we would like to express our sincere apologies. This is the adhesive smell left after the product is completed. You can open the safe door and leave it open for about 3 days after receiving the product, the smell will dissipate. This smell will not cause harm to the human body, please rest assured!