

Frequently Asked Questions



What can I store inside the safe?

This safe is ideal for storing cash, passports, important documents, jewelry, watches, handguns, and other valuables.



What if I lose the emergency keys?

If the emergency keys are lost or unavailable, you can temporarily power the safe through the external USB emergency power port located below the “#” key using the included USB cable, then unlock the safe normally.



Does the biometric fingerprint scanner work in the dark?

Yes. The fingerprint sensor responds in as little as 0.5 seconds, and the safe unlocks in about 1 second. The backlit keypad also makes it easy to access the safe at night or in low-light conditions.



Can someone guess my password?

After 5 incorrect password entries, the keypad will lock for 5 minutes and emit a 20-second alarm beep.



Is the interior shelf removable?

Yes. The removable shelf allows you to customize the interior space for storing larger items when needed.

SMART BIOMETRIC SAFE

User Manual



IMPORTANT SAFETY INFORMATION

Thank you for choosing ZN Safe to store all your important documents and valuables. We hope that this product will help you stay organized and provide you with the peace-of-mind of knowing the things most important to you are protected.

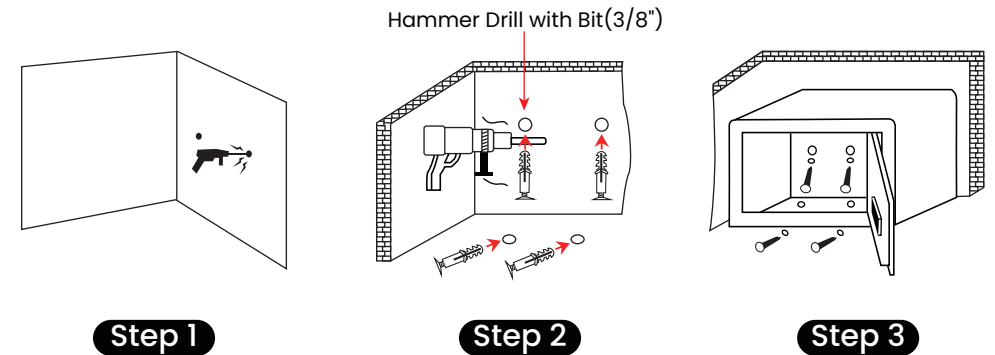
! SAFETY INFORMATION

1. Before using this device, please read this user manual carefully.
2. Understand and follow the safety and operating instructions to avoid potential risks and hazards.
3. Keep this manual for future reference. If you hand over this device to someone else, be sure to provide them with this user manual as well.
4. Do not leave safe unattended while open. Keep Children Away from safe.
6. Remember to record the keyhole serial number and order ID of your safe. You will
7. Never attempt to dismantle the product by yourself. If maintenance is required, please contact us on the website.

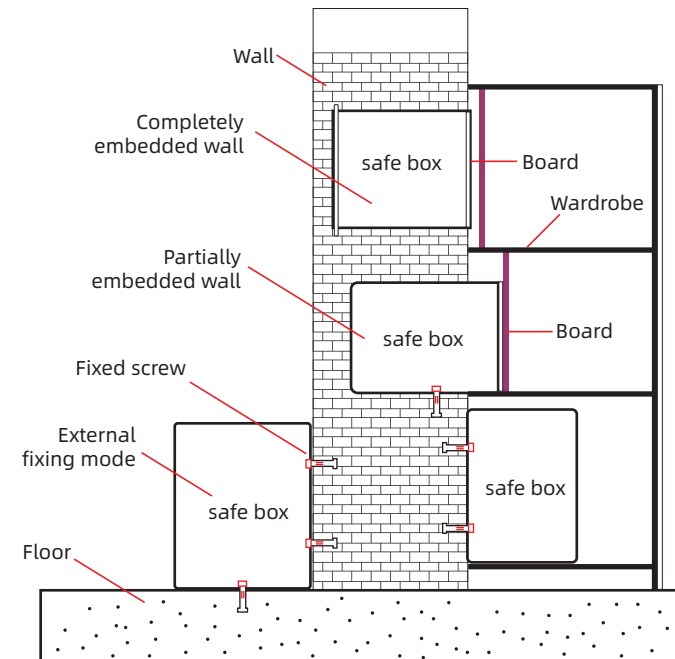
! IMPORTANT WARNING

1. Do not swallow the battery, there is a risk of chemical burns.
2. The batteries (battery block or built-in batteries) must not be exposed to excessive heat, such as direct sunlight, fire, or similar conditions.
3. If you think that the batteries have been swallowed or entered any part of the body, seek medical attention immediately.
4. Keep new and used batteries out of the reach of children.
5. If the battery compartment doesn't close properly, stop using the product and keep it out of the reach of children.

Secure the Safe to A Floor or Wall



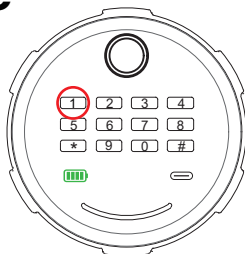
- ① Drill the appropriate size holes for the anchors you are using.
- ② Carefully press the anchor into the holes at this time.
- ③ Mount the safe by running screws from inside of the safe and securing to anchors. Ensure the safe is mounted securely.



Additional Features



Silent Mode



● Enable Silent Mode

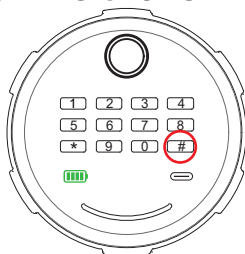
- ① Press and hold the "1" key for 4 seconds.
- ② The keypad indicator flashes green.

● Disable Silent Mode

- ① Press and hold the "1" key for 4 seconds again.
- ② The keypad indicator flashes green and one beep confirms sound is restored.



Auto Lock & Double Alarm



● Press "#" to enable the 20-second alarm for:

- ① Safe vibration or impact
- ② 5 incorrect fingerprint or password attempts

● Reset After Alarm

- ① Access remains disabled after alarm.

To restore operation:

Step 1 – Reset

Open with emergency key → Reinstall batteries → 1 beep confirms reset

Step 2 – Resume

Wait 5 minutes → Enter passcode or use fingerprint

Warranty Service (Register within 30 days)

Thank you for placing your trust in us. Scan following QR code or visit our website or contact us via below email register as VIP member to get following three privileges.



Extended 10-Year Warranty

Register your product warranty to activate a free extra 6 years protection (Originally 4 years).



Unique Key Replacement Service

Send your order number and VIP info and unique keyhole serial number to get free backup key after it lost.

We're here whenever you need us.

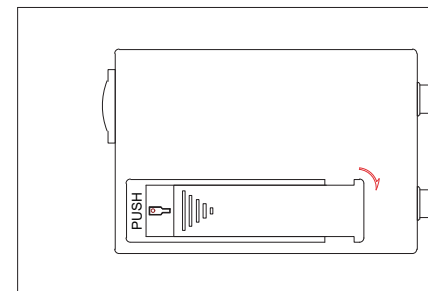
Packge List

1. Please check all accessories and parts against the table below before use.
- 2.If anything is missing, let us know—we'll ship the replacement

Part Name	Picture	Qty
Safe Box		1
Emergency Key		2
Manual		1
Type-C Cable		1
Expansion Bolt		4



Delete All Fingerprints



Step 1 – Hold Setup Button

Press and hold the Reset/Setup button until the purple LED starts flashing.

Step 2 – Continue Holding

Keep holding for about 6 seconds until the purple LED flashes 5 times, then turns green with one beep.

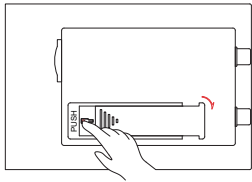
Step 3 – Completion

Release the button. All fingerprints have been deleted.

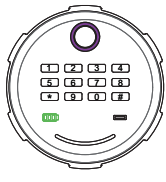
Deleting a fingerprint will not affect the password



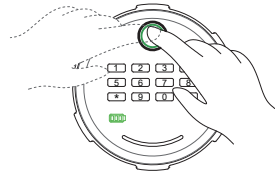
FINGERPRINT SETUP-Add and manage fingerprints



1



2



3

Step 1 – Enter Setup Mode

With the safe unlocked, press the Reset/Setup button once. Two beeps will sound and the purple LED flashes twice.

Step 2 – Scan Fingerprint

Scan the same finger **5 times** at slightly different angles.Each successful scan is confirmed by two short beeps.

Step 3 – Confirmation

One beep with a green LED indicates successful setup.

Step 4 – Test

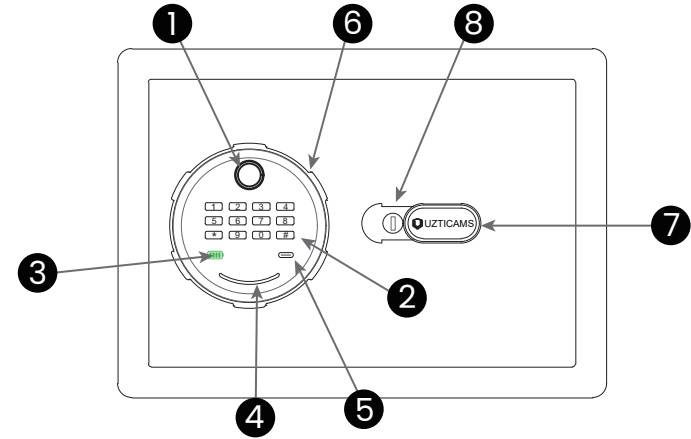
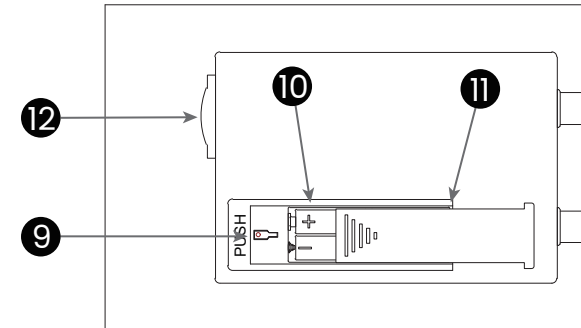
Use the new fingerprint to unlock and confirm proper operation.

Notes: Stores up to 30 fingerprints

First Use: Empty fingerprints cannot unlock the safe

Always test with the door open before use

Product Overview



Designed for Intuitive Use

1 Biometric Sensor

7 Keyhole Cover (swipe right)

2 Keypad

8 Emergency Keyhole

3 Battery Indicator

9 Reset Button

4 Status Indicator (×Red/√Green)

10 Battery Compartment

5 Type-C Port

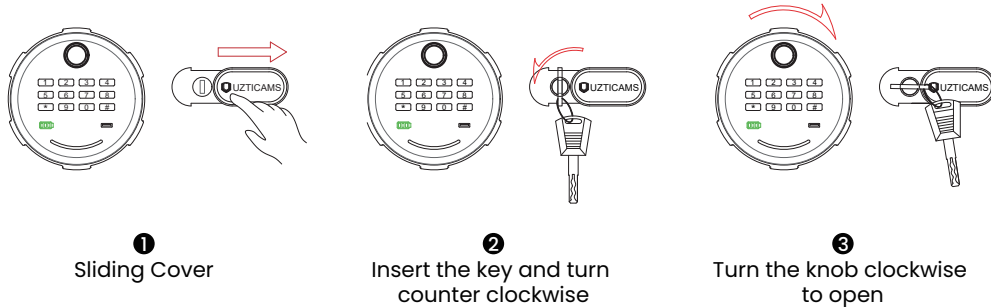
11 Battery Cover

6 Metal Knob

12 Interior LED Light

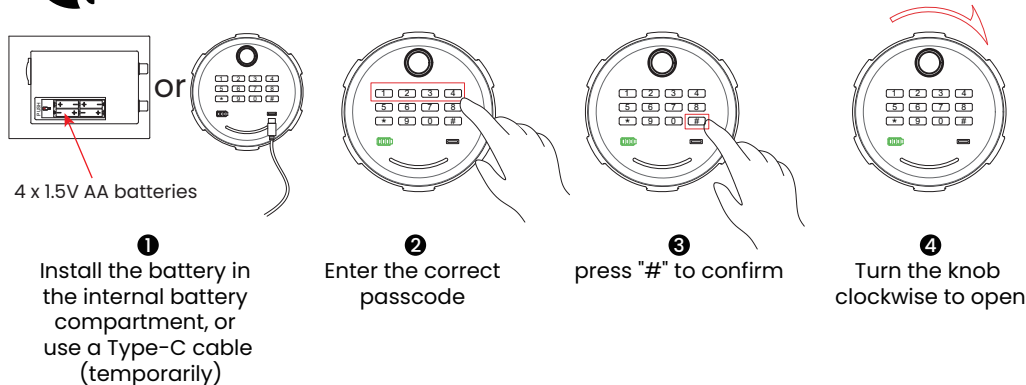
How to Open the Door for the First Time

Using the Emergency Key



Tips: Do not store the emergency keys inside the safe.

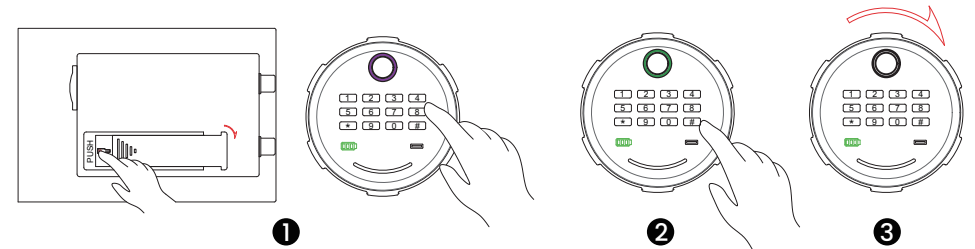
Using the Password



Tips: The initial passcode is **1234#**.

Set and Update Your Access Code

Important



Step 1

Press and release the Reset/Setup button.
Two beeps will sound and the purple LED flashes twice.

Step 2

Enter a 3–8 digit passcode, then press # to confirm.

Step 3

A green LED with one beep indicates successful setup.

Step 4

With the door open, enter the new passcode and turn the knob to verify.

Notes:

1. The previous passcode is automatically replaced
2. Only one passcode can be stored at a time
3. Passcodes cannot be deleted, only changed
4. Reset/Setup and # cannot be used in the passcode
5. If an error occurs, repeat the process from Step 1