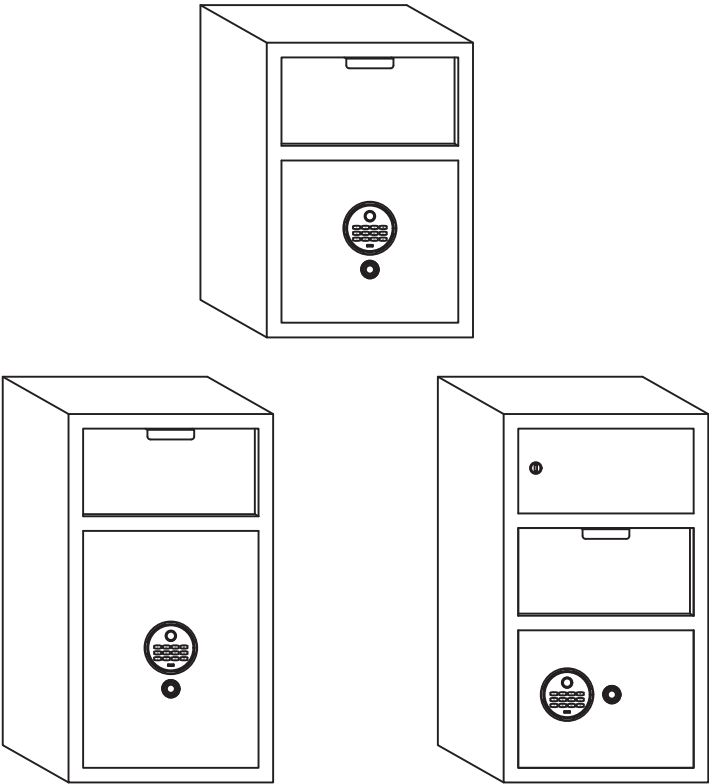


BIOMETRIC DROP SAFE

Instruction Manual (CQ)



A Message to Our Valued Customer

Thank you for putting your trust in the [CQ] Series Biometric Drop Safe. We know this purchase is about more than security—it's about protecting your hard work, your team, and your peace of mind.

We're here to make your cash management simpler, smarter, and more reliable. From setup to daily use, count on us for support whenever you need it! ✉ support@goodservice.vip

In addition, contact us via the email, register as a VIP member to enjoy the following two privileges.

✉ support@goodservice.vip



Extended 6-Year Warranty Service

Activate an additional six years of coverage for free by completing your product warranty registration.



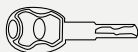
Exclusive Key Replacement Service

Simply provide your order number, exclusive member information, and the unique serial number of the keyhole to request a complimentary spare key.

01 Packing Accessories



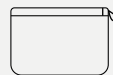
45/52H



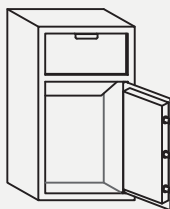
2× Key
(Bottom)



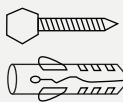
1× External
Battery Box



1× Fireproof
Bag



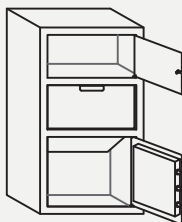
65H



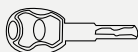
4× Installation
Accessories



1× Manual



65H



2× Key
(Bottom)



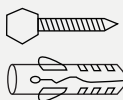
1× External
Battery Box



1× Fireproof
Bag



80H



4× Installation
Accessories



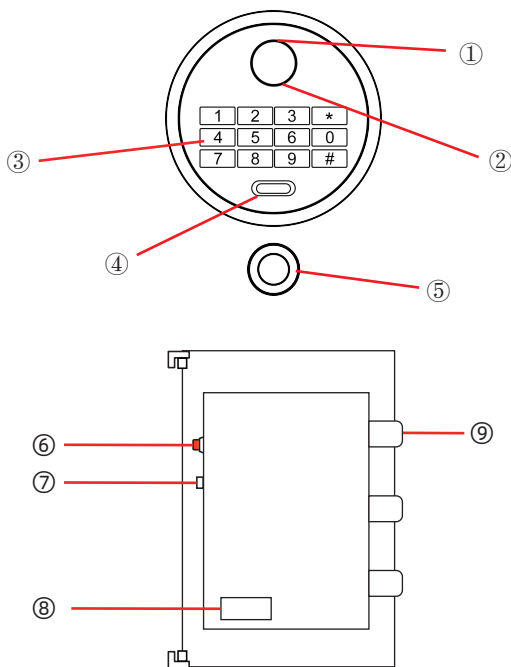
2× Key (Top)



1× Manual

Please keep the emergency keys out of the safe

02 Component Introduction



1. Indicator light
2. Fingerprint touch button
3. Digital keypad
4. Type-C external battery box port
5. Magnetic Keyhole Cover
6. Reset password button
7. Sensor Light
8. Battery compartment
9. Lock bolts

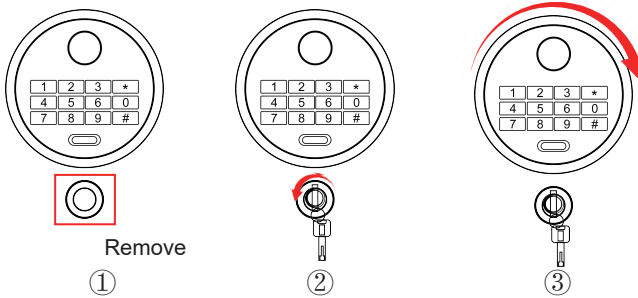
INSTRUCTION VIDEO

Scan following QR code to watch the instruction video



03 How To Open The Safe

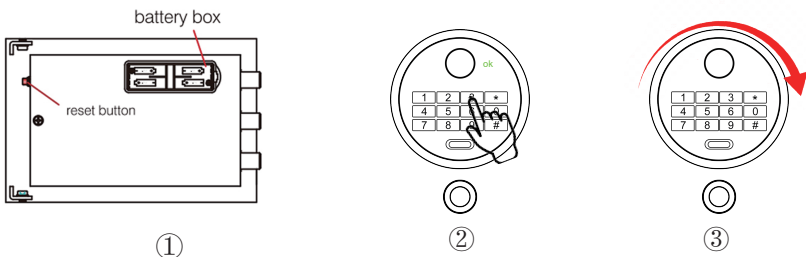
1. Open door with key



- ① Press the edges to remove the magnetic keyhole cover
- ② Insert backup key and rotate
- ③ Rotate the handle to open the door

CAUTION: Please keep the backup keys out of the safe

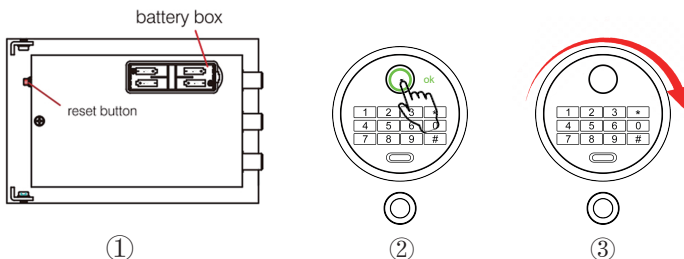
2. Open door with password



- ① Install 4 AA batteries (Not Included)
- ② Input correct password and press # to confirm
- ③ Rotate the handle to open the door

CAUTION: The default factory password is 1234#

3. Open door with fingerprint

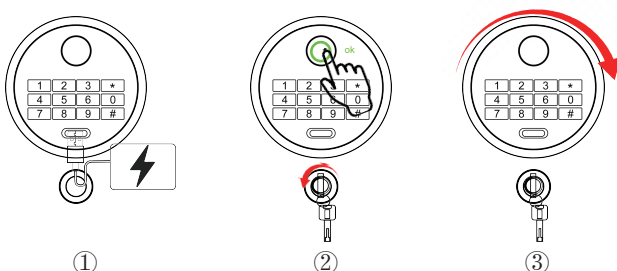


- ① Install 4 AA batteries (Not included)
- ② Long press the fingerprint touch button until the green indicator of OK light on
- ③ Rotate the handle to open the door

CAUTION: Default fingerprint is empty, you can't open it with any fingerprint for the first time.

29 FINGERPRINTS CAN BE STORED UP

4. Open door with external battery box+code+handle



- ① Insert Type-C external battery box (Requires 4 AA batteries)
- ② Input correct password or Fingerprint and press # to confirm
- ③ Rotate the handle to open the door

04 How To Setup Safe Box

1. How to setup new password

- ① Press the red re-set button behind the door
- ② Input 3-8 digit and press # to confirm
- ③ Enter above same 3-8 digit and press # to confirm it again
- ④ The middle and right OK green indicator will light on, your new password set successful



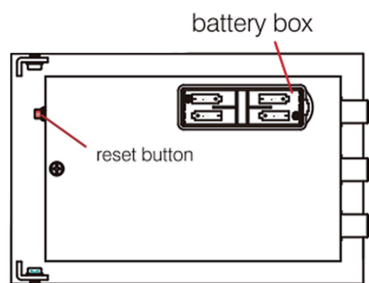
2. How to setup new fingerprint

- ① Press the red re-set button behind the door
- ② Enter your one fingerprint three times in a row

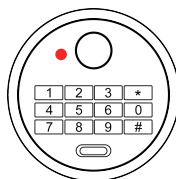
! CAUTION: Fingerprint enrollment is only valid if completed within the time the green circle is illuminated. Otherwise, the fingerprint enrollment is invalid.

- ③ The middle and right OK green indicator will light on, your new fingerprint set successful





①



②



③

It is recommended that you keep your fingers dry and clean as much as possible, choose fingers with clear fingerprints, and adjust the finger angle appropriately during continuous input so that the fingerprint lock can capture fingerprint images at different angles.

29 FINGERPRINTS CAN BE STORED UP

3. Restore Factory Settings

- ① Long press the red reset button behind the door at least 5 seconds
- ② The buzzer will beep
- ③ At the same time, the middle and right OK green indicator will light on, the safe restore factory settings successful

When the built-in battery is depleted, the safe will automatically reset to factory settings. Personal passwords and fingerprints will become invalid, and the factory default password 1234# will be restored.

05 Dual Smart Alert System

1. Wrong password alert

Six wrong entris (password or fingerprint) will lock the keypad for 20 seconds, and the buzzer will beep.

2. Vibration Alert

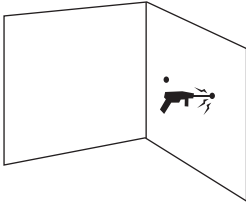
Press"0#" to activate. The buzzer will beep when the safe is subjected to a vibration.

 **CAUTION:** Removing the battery will stop the alarm.

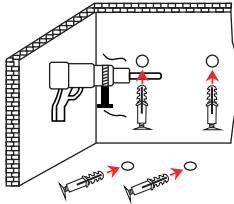
06 Silent Mode

Press"3#"to turn on/off silent mode.

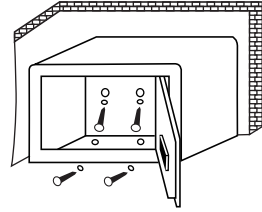
07 Step For Mounting



STEP1

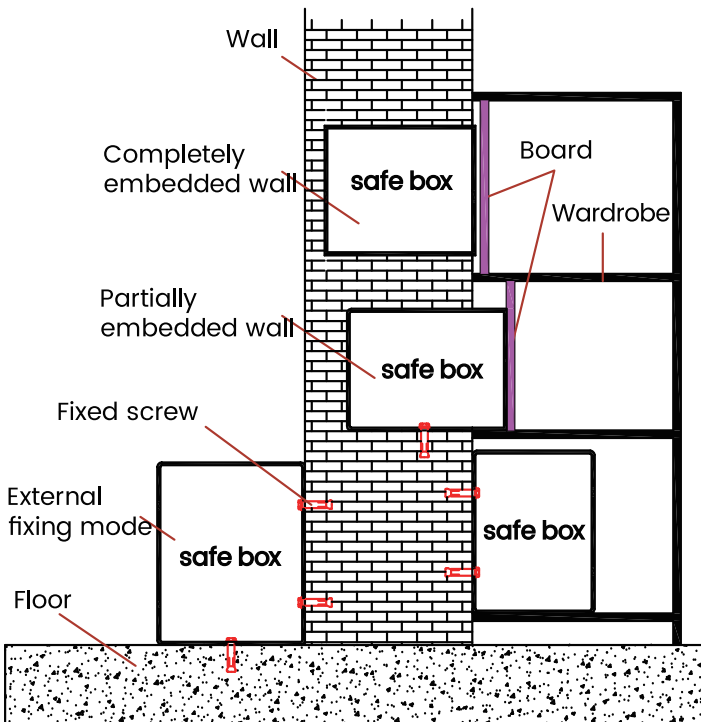


STEP2



STEP3

1. Drill the appropriate size holes for the anchors you are using.
2. Carefully press the anchor into the holes at this time.
3. Mount the safe by running screws from inside of the safe and securing to anchors. Ensure the safe is mounted securely.



08 Notice

- 01 To lock the safe, manually rotate the knob to secure it and remove the key.
- 02 If you enter the wrong password during the process of entering the password, you can press the " * " key to clear (clear all previous operations) and re-enter.
- 03 If the voltage of the safe's internal battery is low, you may not be able to open the door using your fingerprint or password. Please connect an external battery pack to charge the safe and unlock it, or use the emergency key to unlock it.
- 04 If you forgot the code or the batteries are run off, use the emergency key to open the safe as the first opening, and then press the reset button(on the left-side of back of door) to reset the code.
- 05 Any key pressed for 20 seconds, no subsequent key input into the sleep state, the front input cleared.
- 06 The electronic part of the electronic safe will be short-circuited when it encounters liquids, and the product can not be placed in a humid environment. It is easy to cause the risk of circuit back-moistening and failure.

