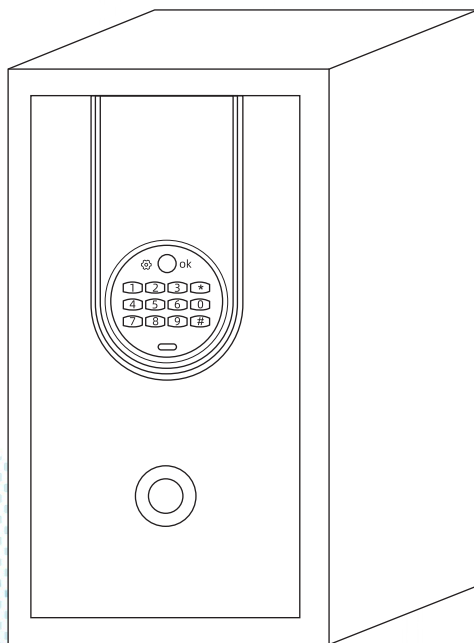


# Large Biometric Safe Box (ZQ) User Manual



## • IMPORTANT SAFETY INFORMATION

Thank you for choosing ZQ Safe to store all your important documents and valuables. We hope that this product will help you stay organized and provide you with the peace-of-mind of knowing the things most important to you are protected.

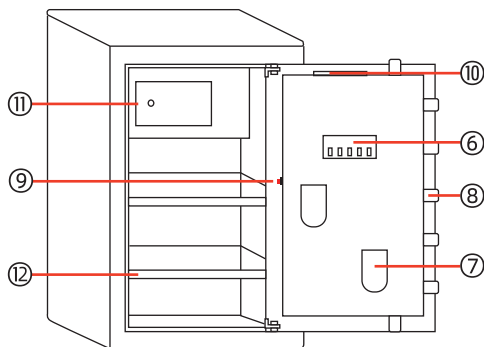
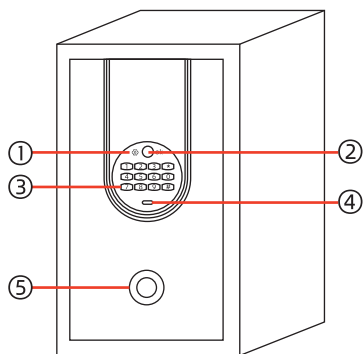
### SAFETY INFORMATION

- 01 Before using this device, please read this user manual carefully.
- 02 Understand and follow the safety and operating instructions to avoid potential risks and hazards.
- 03 Keep this manual for future reference. If you hand over this device to someone else, be sure to provide them with this user manual as well.
- 04 Do not leave safe unattended while open. Keep Children Away from safe.
- 05 Always lock and secure the safe when not in use. Store the backup keys in a secret and secure location not in the safe.
- 06 Remember to record the keyhole serial number and order ID of your safe. You will need it for all warranty or customer service inquiries.
- 07 Never attempt to dismantle the product by yourself. If maintenance is required, please contact us on the website.

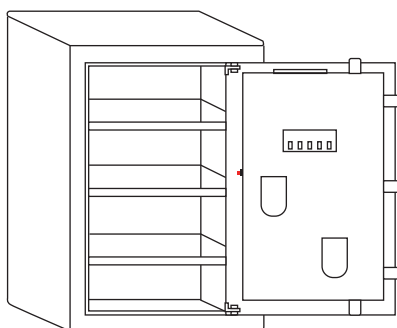
### IMPORTANT WARNING

- 01 Do not swallow the battery, there is a risk of chemical burns.
- 02 The batteries (battery block or built-in batteries) must not be exposed to excessive heat, such as direct sunlight, fire, or similar conditions.
- 03 If you think that the batteries have been swallowed or entered any part of the body, seek medical attention immediately.
- 04 Keep new and used batteries out of the reach of children.
- 05 If the battery compartment doesn't close properly, stop using the product and keep it out of the reach of children.

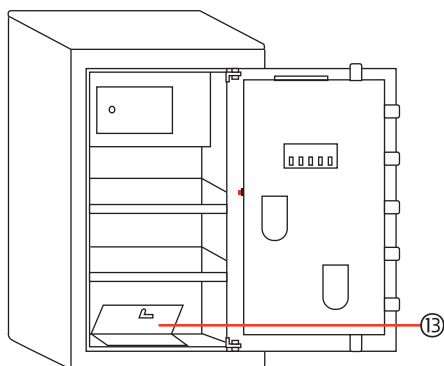
## • COMPONENT DESCRIPTION



**70H**



**60H**



**80H**

- ① Indicator Light
- ② Fingerprint Lock
- ③ Numeric Keypad
- ④ Type-C External Power Supply Hole
- ⑤ Keyhole (magnetic fob)
- ⑥ Key Hook
- ⑦ Pistol Pocket X2

- ⑧ Solid Pry Bolt
- ⑨ Reset Button
- ⑩ Internal Battery Compartment
- ⑪ Inner Cabinet
- ⑫ Removable Shelves
- ⑬ Hidden Bottom Safe

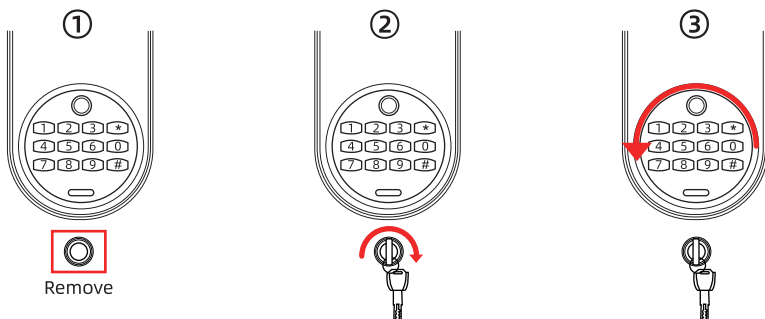
## • PARTS LIST

| Part Name                           | Picture                                                                             | Qty | PRODUCT MODEL NO.                                                                   |                                                                                     |                                                                                     |
|-------------------------------------|-------------------------------------------------------------------------------------|-----|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|                                     |                                                                                     |     | 60ZQ                                                                                | 70ZQ                                                                                | 80ZQ                                                                                |
| User Manual                         |    | 1   |    |    |    |
| Backup Key                          |    | 2   |    |    |    |
| Top Inner Cabinet Key               |    | 2   |    |    |    |
| Hidden Bottom Safe Key              |    | 2   |    |    |    |
| Expansion Bolt                      |    | 4   |    |    |    |
| Emergency Battery Box with USB Port |   | 1   |   |   |   |
| Golden Foot Mat                     |  | 4   |  |  |  |
| Fireproof Bag                       |  | 1   |  |  |  |

Note: Only the listed accessories with  are available for each product model.

# • HOW TO OPEN THE SAFE — 1

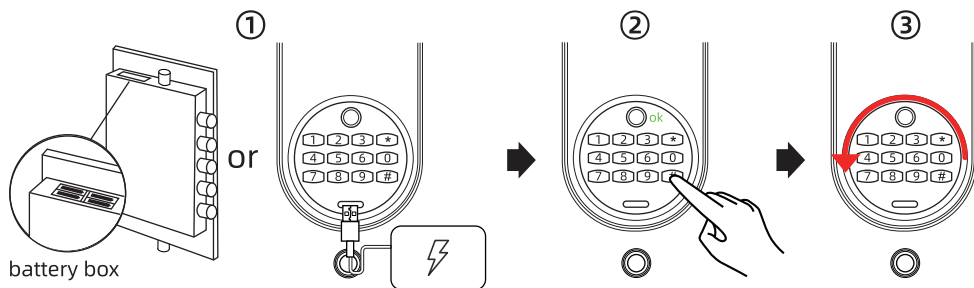
## 1. Open door with key



- ① Press the edges to remove the magnetic keyhole cover.
- ② Insert backup key and rotate.
- ③ Rotate the handle to open the door.

**NOTE: Please keep the backup keys out of the safe.**

## 2. Open door with password



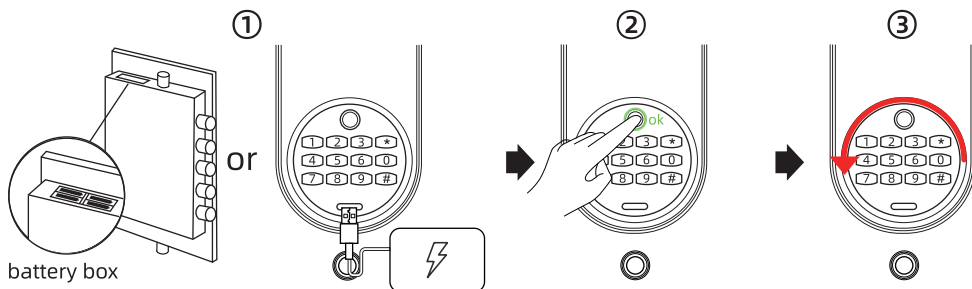
- ① Input four AA internal batteries (not included in package) or connect to external emergency battery box
- ② Input correct password and press # to confirm.
- ③ Rotate the handle to open the door.

**NOTE: The default factory password is 1234#.**

**AA battery size: 1.97 inch \* 0.51 inch**

## • HOW TO OPEN THE SAFE — 2

### 3.Open door with fingerprint



- ① Input four AA internal batteries (not included in package) or connect to external emergency battery box
- ② Long press the fingerprint touch button until the green indicator of OK light on.
- ③ Rotate the handle to open the door.

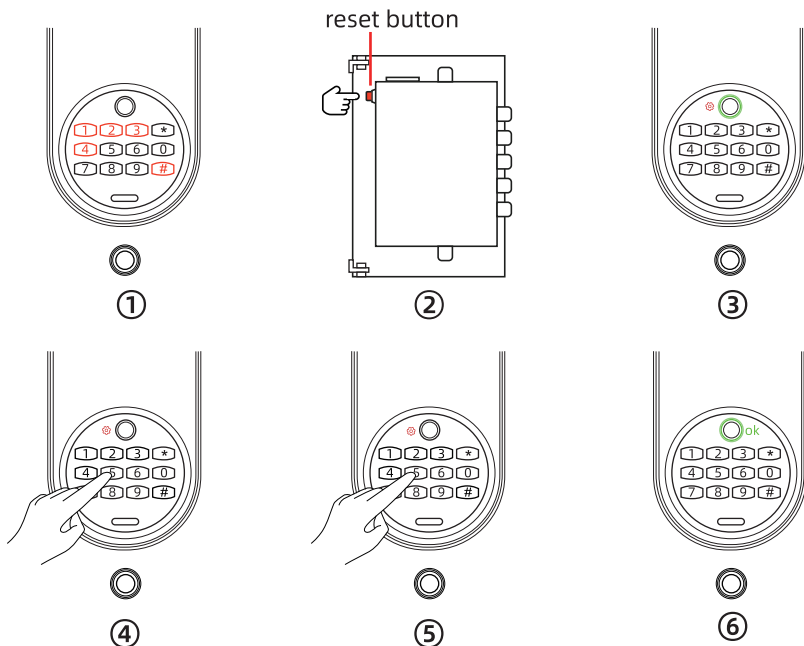
**Note:** Default fingerprint is empty, you can't open it with any fingerprint for the first time.

**Note:** 29 FINGERPRINTS CAN BE STORED UP



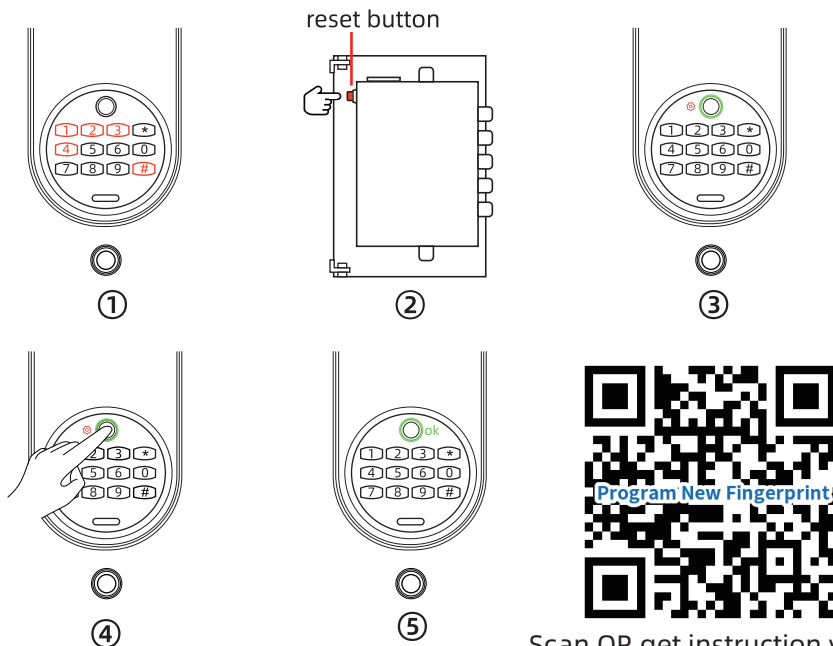
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## • HOW TO PROGRAM PERSONAL CODE



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# • HOW TO PROGRAM PERSONAL FINGERPRINT



①Open the door with default factory password(1234#).

②Press the red re-set button behind the door .

③The left red indicator and middle green indicator will light on.

④Enter your one fingerprint **three times in a row**.

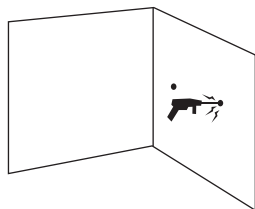
⑤The middle and right OK green indicator will light on,your new fingerprint set successful.

**Note:** It is recommended that you keep your fingers dry and clean as much as possible, choose fingers with clear fingerprints, and adjust the finger angle appropriately during continuous input so that the fingerprint lock can capture fingerprint images at different angles.

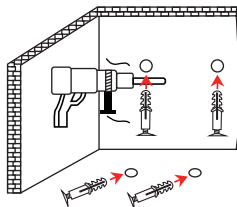
**Note: 29 FINGERPRINTS CAN BE STORED UP**

## • SECURE THE SAFE TO A FLOOR OR WALL

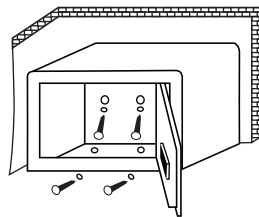
Note: The 80ZQ safe is heavy enough to be difficult to move. Therefore, it did not have pre-drilled holes and was not equipped with an expansion bolt kit.



**STEP1**

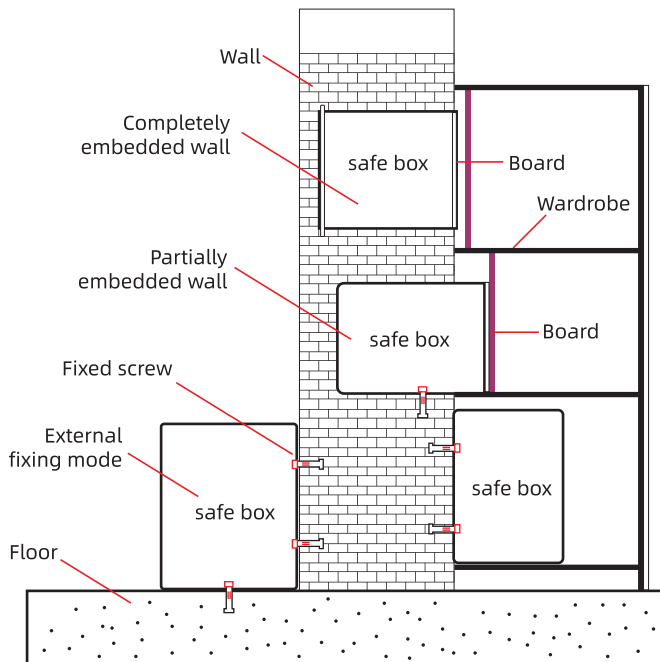


**STEP2**



**STEP3**

- ①Drill the appropriate size holes for the anchors you are using.
  - ②Carefully press the anchor into the holes at this time.
  - ③Mount the safe by running screws from inside of the safe and securing to anchors.
- Ensure the safe is mounted securely.



## • TROUBLESHOOTING

### **Q1** Why was there no backup key in the package?

A: Please double-check the package to make sure the key is not hidden in the gaps or corners of the box.

If you confirm that the key is missing from the package, please contact us with the keyhole serial number and order number. We will then resend the key to you and offer appropriate compensation as an apology.

### **Q2** Why can't I successfully register my fingerprint?

A: Please ensure that it is the same fingerprint you are entering, and try to take three consecutive entries from different angles.

Please don't worry. If the green indicator lights in the middle and on the right illuminate after three consecutive fingerprint scans, it means you have successfully completed the registration process. Simply adjust your finger angle and try opening the door again.

### **Q3** I've lost my keys and forgotten my password. Is there a factory default password that can open the door?

A: If you have already registered your fingerprint, you can restore factory settings by pressing and holding the red reset button behind the door after unlocking the door with your fingerprint.

If you haven't registered any fingerprints, you can provide the keyhole serial number and order details to obtain a new key. Since each key with a matching serial number requires reconfiguration, you will need to wait 2-4 weeks to receive your new key.

### **Q4** I just received this fingerprint safe and haven't registered any fingerprints yet. Can I open the door using any fingerprint?

A: No, you can't. The ZQ series biometric safes are shipped without any fingerprints, meaning that when you first receive the safe, no fingerprints can open it; you can only use the key open the door for first time

## • TROUBLESHOOTING

**Q5** Does this model have the interior lights installed on the door?

A: Yes - it is adequate to light the inside. It goes out after a couple of minutes.

**Q6** Can it store legal documents and a laptop ?

A: Of course it can store all above items, The interior of ZQ series safes is lined with ordinary fleece, providing better protection for you and your family's valuables from scratches and damage.

## • OTHER FUNCTION SETTINGS

### 1. Dual Smart Alert System

#### • Wrong password alert

Six wrong entries(password or fingerprint) will lock the keypad for 20 seconds, and the buzzer will beep.

#### • Vibration Alert

Press " 0# " to activate. The buzzer will beep when the safe is subjected to a vibration.



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### 2. Silent Mode

Press " 3# " to turn on/off silent mode.



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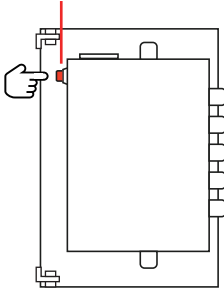
## ● OTHER FUNCTION SETTINGS

### 3.Restore Factory Settings

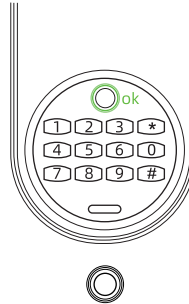
- ① Long press the red reset button behind the door at least 5 seconds.
- ② The buzzer will beep.
- ③At the same time,the middle and right OK green indicator will light on, the safe restore factory settings successful .

Note: if you do not press the reset button long enough, the red indicator on the left and the green indicator in the middle will light up. it means the restore factory settings failed.

reset button



①



③



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